



Moon Visions Lighting
P.O. Box 741143 Dallas, TX 75374
(o) 214-393-7407 (f) 214-635-3502

Terms & Conditions

- Prices are FOB shipping point.
- Shipping and handling allowed on orders with a selling price of \$2,500 or more, per order, per destination in the continental United States.
- All other orders, freight is not included and is determined at the time of shipment processing.
- All discrepancies must be addressed within 10 days of delivery.
- Title to any goods sold and the risk of loss of such goods passes to Buyer upon delivery by Seller or Seller's vendors to the carrier, and any claims or losses or damage in transit shall be filed by Buyer directly with the carrier. Buyer shall inspect all goods immediately upon delivery for concealed damage. Buyer must note any damage/shortage on carrier's delivery receipt. Buyer must report all damage to goods to the carrier within 10 days of delivery of goods. UPS damaged shipments must be reported to Seller within 10 days and must be in the original cartons at the original delivery point for inspection.
- Scheduled ship date is an estimate only. Seller is not responsible for missed ship dates and late deliveries caused by the carrier. Seller will not accept any back charges for late deliveries.
- COD orders are not accepted. If buyer does not have an active credit account with Seller, then Buyer must pay cash in advance at order entry.
- No returns will be accepted without prior approval. All requests must be made within 30 days of invoice date.
- Authorized returns will be charged for both inbound and outbound freight and a minimum service charge of thirty-five percent (35%) of the product value.

Limited Warranty Information

Moon Visions Lighting warrants any product or component manufactured or assembled by Moon Visions against defects in materials and workmanship for a period of 3 years from date of shipment, provided the conditions of installation and operation have been proper. At Moon Visions' option, any product proven to be defective within the warranty period will either be repaired or replaced.

- Warranty is extended to the original buyer only. Proof of purchase is required.
- Moon Visions Lighting does not warranty any of our LED products if housed in any other manufacturer's product. LED Lamps must be in a Moon Visions fixture to receive full three year warranty.
- Ballasts, capacitors, and igniters are warranted by the ballast manufacturers. Please check the manufacturer's published warranty for the ballast in question.
- Non-LED lamps are not manufactured by Moon Visions and are specifically excluded from this warranty.
- Contact the lamp manufacturer for warranty assistance.
- Moon Visions shall claim warranty to be null and void for damage or failure caused by acts of God, falling objects, external forces, explosion, fire, misuse or abuse in application, or any other circumstance beyond our control.