

Terms and Conditions

PRICES:

Orders for LUX products, parts and accessories will be accepted and billed at prices on valid factory quotation forms or as quoted by our authorized Representative with LUX approval.

MINIMUM ORDER VALUE:

Fixtures \$100.00, Parts \$50.00

FREIGHT ALLOWANCE:

Transportation via ground carrier is allowed to a single destination within the continental lower 48 U.S. states, on single orders for LUX products of \$5,000.00 billable product value or greater (**not including overage commission**). Allowance for **Quick Ship Program** is \$2,000.00 billable product value or greater (**not including overage commission**). Selection of shipping company is at sole discretion of LUX. Additional costs for customer requested split shipments, inside delivery charges, notification charges, residential delivery charges, job site delivery charges, hydraulic tailgate charges, other special freight or service charges, shall be the customer's responsibility.

PAYMENT TERMS:

1% - 10, NET 30 days. If in LUX's judgment, financial condition of the buyer does not justify shipment of the products, LUX may at its option require payment in advance and, if such requirement is not met, may cancel the order or any part thereof. Custom products and/or orders exceeding \$250,000 may require a 50% deposit with balance required prior to shipment, at the sole discretion of LUX.

CANCELLATIONS:

Acknowledgement of the order is final and subject to a 25% cancellation charge if cancelled before it is released. Orders are not subject to cancellation after release except upon authorization from LUX and payment of work performed and materials purchased.

LEAD TIME:

Lead time delivery information is offered for guidance only and may be subject to delay. We do not assume any liability as the result of late delivery.

DELIVERY AND RISK OF LOSS:

LUX's delivery times are FOB LUX's factory. Loss or damage must be **reported to the carrier on receipt of shipment**. LUX will not be liable for delayed delivery due to carriers or happenings beyond our reasonable control.

BACK CHARGES/LABOR CHARGES:

In no event shall LUX be liable for labor charges arising from the inspection, installation, or changing of its lighting equipment or parts, defective or not, unless such work is authorized by a LUX purchase order. Under no circumstances will LUX accept liability or punitive or consequential damages, late penalties or any other costs, related or otherwise. LUX reserves rights to redesign or modify any part of product without notification or liability to prior sales.

RETURN POLICY:

LUX standard products may be returned only when approved in advance and when bearing an RMA number assigned by LUX at the time of approval. Restocking charge may apply. Specialty-made or modified products, including nonstandard finishes, cannot be returned. (NOTE: LUX's products returned for manufacturing defects or shipping errors will usually be acceptable for credit.)

RESPONSIBILITY:

Sales people are not permitted nor authorized to make any oral representations or warranties of merchantability or of fitness or to waive any of the terms of sale and none shall be binding upon LUX.

WARRANTY:

LUX warrants the functions and finished appearance of its products for a period of 10 years from the date of shipment from LUX. (Damage caused in transportation or jobsite handling excluded). LED drivers which become defective within the driver manufacturer's warranty may be exchanged for new drivers at the driver manufacturer's service center, LUX dynamics or the electrical wholesaler. Damage caused by the electrical malfunction or improper external wiring or the like out of LUX's reasonable control shall not be covered by this guarantee. The foregoing guarantee is given in lieu of all other warranties or guarantees, expressed or implied in fact or in law and defines LUX's sole liability herein under.

PRODUCTS

[IK10 Series](#)

[IK10+ Series](#)

[360° Series](#)

[Wave Series](#)

[Installation](#)

[Photo Gallery](#)

[Video Gallery](#)

RESOURCES

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COMPANY

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[10 Year Warranty](#)

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